



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

AENOR has issued an IQNet recognized certificate that the organization:

ZUGAZTEL M.P, S.A.

**CL ISLAS CANARIAS, 21 3° PLANTA.
48015 - BILBAO
(BIZKAIA)**

has implemented and maintains a

Quality Management System

for the following scope:

Design and development of multi-channel infrastructures for user services.

Document registration, recording and digitising service.

All-channel remote user services.

Digital marketing service: coordination, planning, publication, monitoring and follow-up of social media and digital contents.

which fulfills the requirements of the following standard

ISO 9001:2015

First issued on: **2011-11-18** Last issued: **2020-11-18** Validity date: **2023-11-18**

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number: **ES-1141/2011**



Alex Stoichitoiu
President of IQNet

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Chief Executive Officer

AENOR

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